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FILED
San Francisco County Superior Court

AUG 15 2019
CLERK OF THE COURT
BY: [Signature]
Deputy Clerk

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Attorneys for Plaintiffs and Cross-Defendants

SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF SAN FRANCISCO

DEANNA GASTELUM and HEATHER
BRYDEN individually and on behalf of all other
persons similarly situated,

Plaintiffs,

v.

FRONTIER CALIFORNIA INC. and DOES 1
through 100

Defendants

Case No. CGC-11-511467

**~~PROPOSED~~ ORDER GRANTING
PLAINTIFFS' AMENDED MOTION TO
APPROVE (1) PAYMENT OF
ADDITIONAL COMPENSATION TO
THE SETTLEMENT
ADMINISTRATOR, AND (2)
DISTRIBUTION OF SETTLEMENT
ASSETS**

Date: August 14, 2019
Time: 3:00 p.m.
Dept. 304
Hon. Anne-Christine Massullo

1 The Amended Motion to Approve (1) Payment of Additional Compensation to the
2 Settlement Administrator and (2) Distribution of Settlement Assets came on for hearing before this
3 Court on August 14, 2019 at 3:00 p.m. in Department 304. Having reviewed the papers filed by
4 the parties and good cause appearing, the Court orders as follows:

5 The request to approve an additional payment to the Claims Administrator Kurtzman
6 Carson Consultants ("KCC") in the amount of \$125,030.80 is granted.

7 The initial distribution to Class Members was completed by the parties and KCC consistent
8 with the Court's August 24, 2018 Order Granting Approval of Proposed Settlement and the Second
9 Amended Stipulation of Settlement and is hereby approved.

10 The Court approves a second distribution to Class Members who are current customers of
11 Defendant Frontier California Inc. ("Frontier").

12 The second distribution shall proceed as follows: (1) KCC will identify those Class
13 Members who were identified as "Current Customers" as defined by the Second Amended
14 Stipulation of Settlement, but will exclude those who were sent checks rather than receiving credits
15 because they had closed their account with Frontier before the credits were issued. (2) Frontier
16 will review the list provided by KCC and exclude those people on that list who are no longer
17 Frontier customers (*i.e.* they have terminated their service since the first credits were issued). (3)
18 After receiving the revised list from Frontier, KCC will calculate the *pro rata* amount that each
19 person should receive based upon the credits issued previously and provide that list to Frontier. (4)
20 Frontier will issue the credits accordingly. It will then inform Plaintiffs' counsel and KCC about
21 the dollar amount of credits issued and the sums that could not be distributed because customers
22 had terminated since the revised list was finalized. (5) KCC will reimburse Frontier for the credits
23 actually paid from the amounts remaining in the Settlement Fund.

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Within 60 days after the completion of the second distribution, Plaintiffs shall submit a report to the Court regarding the amount left in the Settlement Fund and propose the manner in which that money should be distributed. *A hearing is set for a final distribution on February 20, 2020 at 9:15 a.m.*
IT IS SO ORDERED.

Dated: 8/15/2019



Anne-Christine Massullo
Judge of the Superior Court